



**CAYMAN
ISLANDS**

2019 “Summer to Remember” Day Camp FAQ

GENERAL INFORMATION

How old does my camper need to be to attend camp?

The Traditional Day Camp programme is for children aged 5 to 12. For youth aged 13 to 17, ask about our Counsellor-In-Training (C.I.T.) programme or Teen Challenge Camp!

Will campers be placed in a group with other campers of the same age?

Campers are assigned to groups according to their age and the curriculum is designed with each groups age, abilities and interests in mind. Campers spend most of the day with his/her assigned group, at times teaming up with other groups to do activities together!

What time does camp start and end each day?

Camp runs from 9:00am-4:00pm. Regular drop-off hours are between 8:30-9:00am and pick-up is between 4:00-4:30pm. Extended pre/post camp hours are also available (additional fees apply).

What is a typical day like at camp?

Every day and week at camp is unique! Each week has a theme that is woven into the daily activities and complimented by dress-up days and special treats! However, key camp ingredients include: character development & values learning, swimming (including swim skill development), sports, teambuilding, dress-up days, adventure & exploration, arts & crafts, camp songs, field games and so much more! The traditional day camp programme provides a balance of experiences to encourage campers to discover new skills and talents!

What are the qualifications of your camp leaders?

We select camp leaders who embrace our core values and philosophy, with a heart and passion for developing youth! Staff receive First Aid, CPR, aquatic and child protection training, including Darkness to Light, and are screened through local law enforcement and character reference checks. Staff also receive camp specific training prior to the start of camp.

What do I need to pack for camp?

Campers should always bring a water bottle, hat, sunscreen, snack, picnic style lunch, bathing suit, towel and change of clothes. **Please label all items.** Younger campers are encouraged to wear their bathing suit to camp, as it's one less step to worry about during the day! Please note that staff do not provide assistance in the washroom and/or with changing. Campers are required to be able to go to the washroom and change themselves independently.



**CAYMAN
ISLANDS**

2019 “Summer to Remember” Day Camp FAQ

How can I stay up-to-date about camp and related activities at the YMCA?

Before camp starts, parents will be contacted via email with all the exciting details for their upcoming week at camp. On the first day of camp, an additional update will be shared at pick-up further highlighting any special activities, field trips, and/or news for the week. For regular camp news and updates, check out our Facebook page ([YMCA of the Cayman Islands](#)) and/or website (www.ymcacayman.ky) ! You can also subscribe to our newsletter by contacting ysummercamp@ymcacayman.ky.

REGISTRATION

What is required to register and to hold a spot at camp?

To reserve a space, full payment for the first week attending is due at the time of registration. Any additional camp weeks can be reserved with a \$30, non-refundable deposit for each week I wish to reserve and deposits go towards the total camp fee. Balances are due one-week prior to the first day of each camp session. If balances are not paid one week in advance, I understand that my deposit is forfeited and my child's space can be relinquished to another family. Registrations cannot be transferred to another site unless communicated at least one week in advance as space is limited and a place is held for each child at a specific site.

How will I know my child is registered for camp? When will I receive confirmation?

Registering in person guarantees immediate confirmation. If you are registering electronically, confirmation will be provided once we have received a completed copy of your child's registration form and payment.

When do I need to register my child? Is there a registration deadline?

Space is limited and will fill up quickly. We encourage you to register as soon as possible to avoid any disappointment.

Do I have to register my child for the whole summer? Can I register my child part-time for camp?

You may register for camp by week and only pay for those registered weeks. The YMCA does not offer a part-time schedule.

Can I change the weeks my child attends camp?

We accommodate these changes when we can, however requests must be given at least one week in advance. As long as there is space in the camp or week that you would like to change/add, we can accommodate that change. Keep in mind that deposits are non-refundable.

Can I cancel a week of camp?

Yes, although deposits are non-refundable. As space is limited and we hold a spot for your child, refunds will not be provided unless communicated at least one week in advance (deposit held) or in the case of a medical issue or emergency.



**CAYMAN
ISLANDS**

2019 “Summer to Remember” Day Camp FAQ

REGISTRATION CONT'D

How do I register online via the Enrollment Portal?

Step 1: Set Up Your Individual/Family Profile

Visit the Y Day Camp section of our website (www.ymcacayman.ky) to set up your Individual/Family Profile via the [Registration Page](#).

Step 2: Submit Your Registration

Carefully review the “policies & agreements” section and click submit.

Step 3: Log In to the Enrollment Portal

Proceed to the [Enrollment Portal](#) and login using the email and password you created while setting up your Individual/Family Profile.

Step 4: Add Camp Weeks

Find camp programmes (i.e. classes) using the “filter results” function to search by session (e.g. WK1 July 2-5, 2019), location, age, date and more! Add to your shopping cart and **checkout once completed**.

Step 5: Process Payment

To reserve your spot, payment for the first full week attending is due at the time of registration. Any additional camp weeks can be held by placing a \$30, non-refundable deposit for each week of camp you wish to reserve. Balances will be due one-week prior to the first day of each camp session. If balances are not paid one week in advance, the deposit will be forfeited and your child’s spot can be relinquished to another family.

How can I process payment for camp?

There are three options for making payments: 1) In person; 2) Online bank transfer; or 3) By telephone. Please note that payment by cheque is preferred, whenever possible.

1) IN-PERSON: To pay by cheque, cash or credit card, please visit us at the Field of Dreams location (413 Fairbanks Road), open weekdays from 9:00am - 5:00pm.

2) ONLINE: Via the CNB bill payment feature, or via transfer from another local bank. To pay via CNB, select "YMCA of the Cayman Islands" from the bill payment drop down menu. If transferring from another local bank, the account details are as follows: YMCA of the Cayman Islands, KYD Chequing Account #011-13261. Please add notation for whom the payment is being made by completing the MEMO FIELD, as follows: Camp-Surname(s) FirstInitial(s) and email the confirmation of payment to ysummercamp@ymcacayman.ky.

3) OVER THE PHONE: If you requested to be contacted for payment during registration, we will attempt to call you at the phone number you have provided. You may also reach us on 345-925-3276 during weekdays between 9:00am - 5:00pm. If you do not get through to us immediately by phone, we may be assisting other families. Please be sure to leave us a voicemail so that we can return your call as soon as possible.

Our Mission: To help people reach their God-given potential by putting Christian principles into practice in ways that build healthy spirit, mind and body for all.